

BOOKING INFORMATION

cancellation conditions

over 3 months	3 months to 1 month	1 month to 1 week	in the last week
no cancellation fees	40 % of the agreed total price	70 % of the agreed total price	90 % of the agreed total price

These cancellation fees represent a lump sum compensation. We are entitled to retain the cancellation fees from the payment already made in advance by the guest. Any balance remaining will be reimbursed to the guest within two months.

If canceled or modified later or with advanced departure and no-shows, the full amount will be charged.

payment and bank data

According to our hotel terms we request that you have to transfer a deposit amounting to 20 % of the arrangement price for a fixed reservation.

Please transfer the deposit within 7 days after making your reserveration.

We request that you transfer the remaining amount of the arrangement price until 14 days before arrival.

Hypo Tirol Bank

IBAN: AT10 5700 0300 5536 9426

BIC: HYPTAT22XXX

(within the EU you can do free of charge bank transfer)

The right of revocation pursuant to § 18 para. 1 no. 10 FAGG does not apply, instead the general terms and conditions apply for the <u>GENERAL TERMS AND CONDITIONS</u> FOR THE HOTEL INDUSTRY (AGBH 2006).pdf

We recommend you book travel cancellation insurance. You can find further information on the following website: <u>Europäische Reiserversicherung</u>

If you have any questions about cancellations and deposit we are happy to be at your disposal.

Aparthotel AlpTirol Dorfplatz 3, A-6272 Kaltenbach (+43 5283 29 000, <u>apartments@alp.tirol</u> <u>www.alp.tirol</u>



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prices

Price in Euro per night for the flat.

Prices do not include local tax, which costs EUR 1,00 per person per day for guests over 15 years of age in winter.

Prices do not include local tax, which costs EUR 0,75 per person per day for guests over 15 years of age in summer.

check-in and check-out

check-in: from 3.00 p.m. – 7.00 p.m. check-out: until 10.00 a.m.

Please inform us in case of a later check-in than 7.00 p.m. For late arrival, we can charge fees. Check-in and check-out service: luggage storage and possibility to use a shower.

good-morning-service

Fresh pastry at your choice for a perfect start in the morning. Your bread will be delivered directly to your apartment. Orders can be made the day before until 5.00 p.m.

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breakfast

Additional you can book our breakfast if you want to.

half-board

You can book half-board to your stay in our Hotel.

pets

All our apartments are suitable for allergy-sufferers, which means that pets are unfortunately not permitted.

No Smoking

Kindly note, that smoking is not allowed in our Hotel. We offer ashtrays on the balconies.

House rule

Valid as deposited in Suitepad (electronic information folder).

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