

House rules

- We always hand over the apartments in a clean and proper condition. Therefore, we would like to ask you to leave them in good order and to rinse the dirty dishes before checking out. Property damage, we will charge the individual or the whole group.
- **Night rest** is from **22.00 clock**. We are strictly dedicated to providing all our guests a comfortable and restful sleep without any disruption.
- Any damage in the room or in other areas of the building must be reported immediately.
- **Pets are not permitted!**
- For excessive contamination of equipment (eg.: Kitchen appliances) and any dirt on walls, the effort will be charged accordingly.
- Daily cleaning of the apartments is not included in the price. The laundry / towel change takes place every third day and can be done more often at a surcharge.
- **It is forbidden to wear ski boots and ski equipment in the apartment.** Therefor we provide you our own ski room with pleasure.
- It is mandatory in Austria to separate the garbage (plastic, aluminum, paper / cardboard, glass, leftovers). Therefore, please use the previously seen waste separation stations in the hallways. Not according to regulation separate garbage will be charged according to effort.
- Smoking is prohibited throughout the building. Smoking is possible on balconies and the terrace. In case of breach, to restore a smoke-free apartment, **€ 250, -** charged. Cigarettes should only be disposed of in the ashtray.
- **Fire alarm:** The AlpTirol Aparthotel **** is equipped with a fully automatic fire alarm system with direct fire alarm notification. For **the triggering of a false alarm**, at least **€ 500, -** will be charged (costs for a damage repair not included).
- The number of persons recorded in the guest contract may not be exceeded without the consent of the landlord, in order to prevent the settlement of additional nights, to leave the building by 22.00 clock.

- No liability is assumed for all valuables brought in by the renter.
- For non-returned keycards a compensation of **€ 20, - per keycard** will be charged.
- Throwing any objects out the window or balcony is prohibited.
- **Check-out time is 10.00 am** on the day of departure. Late departures can keep their luggage in the house after consultation.
- Otherwise, the general terms and conditions for the hotel industry 2006 apply, which are gladly made available for inspection by a member of AlpTirol Aparthotels ****. (on demand)

Please note that the group / tour guide is responsible for compliance with the house rules of all accompanying persons during the stay.

It is our desire to look after satisfied and cheerful guests.

Your AlpTirol Aparthotel **** Team